

**Volunteer Role Description**

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| **Role** | Game & Chat Group Volunteer |
| **Purpose** | The group’s aim is to support asylum seekers residing at the hotel, who often face social isolation, stress, and feelings of resignation.  The Game & Chat Group will provide participants with an opportunity to meet with local people, practice English, have fun and connect with others in a relaxed informal environment. |
| **Specific Tasks** | * Help with set up/clear up of the Game & Chat space * Meet and greet participants as they join activity * Initiate conversations with participants, offering support with English language where required * Support participants to engage in games and chats by offering gentle guidance and encouragement * Take part in team catch ups |
| **Skills and Qualities** | At least intermediate level English is required. Interest in supporting others, good listening and interpersonal skills, respecting others’ boundaries and privacy, prioritising understanding others' perspectives with empathy rather than focusing on own curiosity, patience, reliability and flexibility, respect for other cultures, social and cultural interests that you can share with others, interest in developing your skills, reflecting on experience and being open to feedback. |
| **Support and Training** | * Volunteer Induction Training * Trauma-informed practice training * Introduction to the Game & Chat Group by the Friendship Group Coordinator * Feedback/debriefing session with Friendship Group Coordinator * Group supervision for team of volunteers approximately every 3 months * The Welcoming’s Friendship Group Coordinator can be contacted to discuss any support needs or queries on 1:1 basis |
| **Expectations** | * Report any issues in a timely and appropriate manner to the Friendship Group Coordinator. * Respond in a timely manner to communication with the Friendship Group Coordinator, e.g. over emails, WhatsApp, video calls or similar. * Willingness to work with Friendship Group Coordinator and other volunteers to offer feedback and bring ideas for the group. |
| **Commitment** | * Game & Chat Group will run every Wednesday 2:00 – 5:00 pm (Volunteers might be able to join part of the session by arranging that with the group coordinator beforehand). * Session commitment is therefore 3 hours (or according to arrangements). * We ask for a regular commitment (at least twice a month) over a minimum four-month period. |
| **Location** | Comely Bank area. The group will take place at the hotel. As the address is confidential it will be shared with volunteers after the induction process. |
| **Disclosure / PVG check** | PVG not required. |
| **Supervisor & contact details** | Gosia Kowalewska, Friendship Group Coordinator  [gosia@thewelcoming.org](mailto:gosia@thewelcoming.org) |
| **Role Description Updated** | July 2025 |